

Practitioner Orders for Life-Sustaining Treatment

THE 2022 ILLINOIS DEPARTMENT OF PUBLIC
HEALTH (IDPH) UNIFORM PRACTIONER ORDERS FOR LIFE-SUSTAINING
TREATMENT (POLST) FORM

**Training for Emergency Medical Services & First Responders** 

## DISCLAIMER

 Note that this presentation provides clinical guidance for the POLST Model and should NOT be construed as medical or legal advice.

 For answers to legal questions, check with your organization's legal counsel.



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## Objectives

## By the end of this session, participants will:

- Understand the <u>POLST Model</u> and how a person's wishes are determined and documented in a standard form;
- Understand why IDPH revised the Illinois POLST form in 2022
- Understand how the sections of the 2022 form have changed from the 2017 version
- Advocate for patients by accurately interpreting IDPH POLST form instructions and taking appropriate action



## **POLST Model Overview**

## What is POLST?

- In Illinois POLST stands for <u>Practitioner</u> Orders for Life Sustaining Treatment
- Must be executed by a qualified health care practitioner (QHCP):
  - Physician
  - Advanced Practice Registered Nurse
  - Physician Assistant
  - Resident in 2nd year or higher of residency program

All must be licensed in Illinois OR if needed, the state where the Illinois resident is being treated.

- NOT just a form, but a process
  - Approach to end-of-life planning based on thoughtful conversations with the patient/patient legal representative and healthcare professionals

Practitioner Orders for Life-Sustaining Treatment

Incorporates values, beliefs and priorities as these relate to prognosis & treatment choices

## Why does the POLST Form exist?

## First responders need clear guidance for how to respond to a medical emergency in the field.

- Recognized IDPH standardized form for the entire State of Illinois
- Medical orders EMS providers and first responders must follow, so that treatment is in keeping with the patient's wishes.
  - If patient wishes are uncertain, contact medical control.
  - If orders are beyond scope of practice, contact medical control and/or consider transport.
- Original IDPH DNR form did not address pre-cardiac arrest emergencies (prior versions of forms are valid)



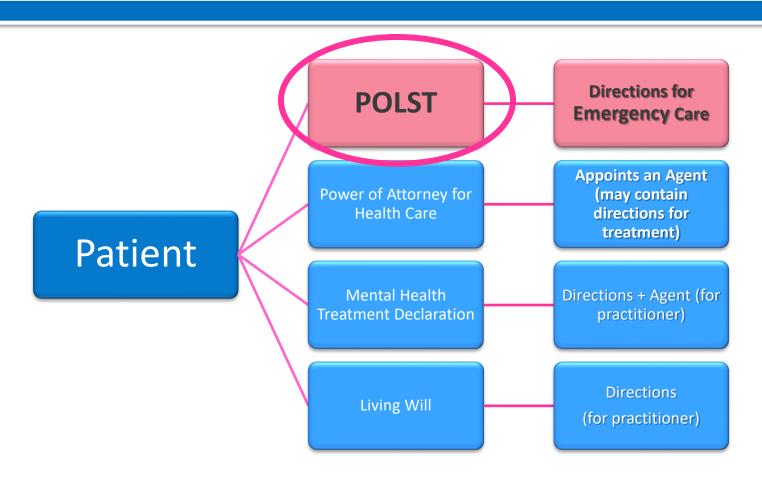
## Intended Use of POLST Form

The POLST decision-making process and resulting medical orders are intended for people of any age who are at risk for a life-threatening clinical event because they have a serious life-limiting medical condition, which may include advanced frailty.

- <u>COMPLETING FORM IS VOLUNTARY</u>: The form cannot be required of any
  patient as a precondition of admission to a healthcare facility or the provision of
  care. A patient can void their form at will.
- The POLST form speaks for patients ONLY when they can't speak for themselves.
- Pediatric patients with a valid POLST form should be treated the same as an adult.



# Rely on POLST ONLY if Patient CANNOT Make Decisions





## 2022 Form Changes: Background

#### Why were revisions made to the IDPH Uniform POLST form?

- Illinois Health Care Surrogate Act amended to remove witness signature requirement
- Make the form easier to understand, explain and implement

#### Has the purpose of the form changed in making the revisions?

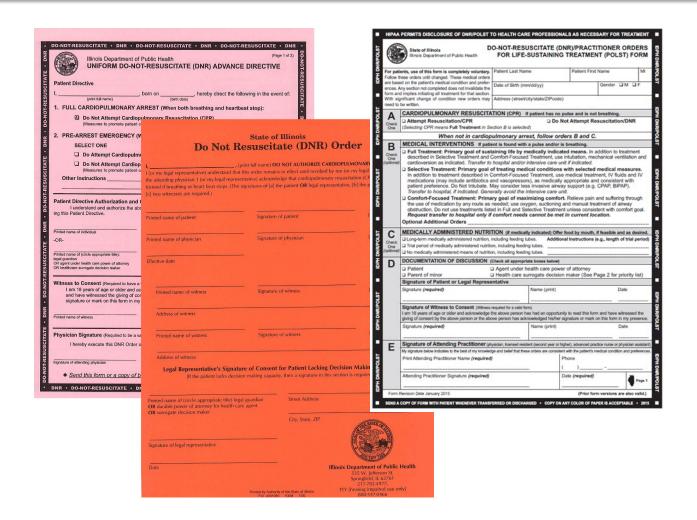
- No substantive changes
- Revisions enhance existing features and address information gaps
- More medically accurate

#### Can the form be completed electronically?

- Form completed on a computer, tablet or other device are valid
- Both electronic and written signatures valid



## **Prior Versions of IDPH Form Are All Valid**



# Revisions to the Health Care Surrogate Act Expands Valid Form Types

## **Valid Form Types:**

- 2022 IDPH POLST form
- Previously completed Illinois POLST forms on prior form versions
- POLST, MOST, POST, MOLST endorsed by other states
- Out-of-Hospital DNAR Forms endorsed by other states
- National POLST form

## Follow most recently dated, valid form



## **2022 IDPH Uniform POLST**

## 2022 Form Overview (page 1)

Patient identifiers plus sections A, E, & F are required.

Sections B, C, & D may be left blank – all indicated treatment used when decision unspecified.

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A	ORDERS FOR PATIENT IN CAR	DIAC ARREST. Follow if patient	has NO pulse.			
Required to Select One	□ YES CPR: Attempt cardiopulmonary resuscitation (CPR). Utilize all indicated modalities per standard medical protocol. (Requires choosing Full Treatment in Section B.)			R).		
<b>B</b> Section		CARDIAC ARREST. Follow if pa option selected, follow Full Tre	tient has a pulse. Maximizing co atment.)	omfort is	a goal regardless of	which treatment
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blulik	Selective Treatment: Primary goal is treating medical conditions with limited medical measures. <u>Do not intubate</u> or use invasive mechanical ventilation. May use non-invasive forms of positive airway pressure, including CPAP and BiPAP. May use IV fluids, antibiotics, vasopressors, and antiarrythmics as indicated. Transfer to the hospital if indicated.					
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PATIENT INFORMATION A: ORDERS IF IN CARDIAC ARREST B: ORDERS IF NOT IN CARDIAC ARREST C: ADDITIOANL ORDERS/INSTRUCTIONS D: ORDERS FOR MEDICALLY ADMINISTERED **NUTRITION** E: SIGNATURE OF PATIENT OR LEGAL REP F: SIGNATURE OF QUALIFIED HEALTH CARE **PRACTITIONER** 

## 2022 Form Overview (page 2)

Forms with incomplete information on page 2 are valid.

Forms missing page 2 altogether are valid.

Patient Last Name	Patient First N	ame		МІ
Use of the Illinois Department of Public Health (IDPH) Pra is always valuntary. This order records a patient's wishes representative and a health care provider should reasses care goals. This form can be changed to reflect new wishe No form can address all the medical treatment decisions Directive (PoAHC) is recommended for all capable aduls, detail, future health care instructions and name a Legal R themselves.  Advance Directives avails	for medical treatmers and discuss interverses at any time. that may need to be regardless of their hepresentative to speciable for patient at time.	nt in their cu ntions regula made. The P ealth status ak on their b ne of this for	urrent state of health. The parly to ensure treatments Power of Attorney for Hea . A POAHC allows a perso pehalf if they are unable t rm completion	patient or patient are meeting patient's Ith Care Advance in to document, in
☐ Power of Attorney for Health Care ☐ Living Will Decla	ration   Declarate	tion for Men	ital Health Treatment	□ None Available
	Care Professional Info	ormation	Phone Number	
Preparer Name			Filode Number	
Preparer Title			Date Prepared	
Verbal/phone orders are acceptable with follow-up sign Use of the original form is encouraged. Digital copies an Forms with eSignatures are legal and valid. A qualified health care practitioner may be licensed in II  **Leviewing a POLST Form** This POLST form should be reviewed periodically and in lig ** transfers from one care setting or care level to another; ** changes in the patient's health status or use of implante ** the patient's ongoing treatment and preferences; and ** a change in the patient's primary care professional.	Id photocopies, including in the state when the state when the fitter patient's on the state when the patient's on the patient's on the state when the state	ding faxes, o ere the pati going needs	en ANY COLOR paper are l ent is being treated. s and desires. These inclu	egal and valid.
olding or revoking a POLST Form				
A patient with capacity can void or revoke the form, and changing, modifying, or revising a POLST form requires Draw line through sections A through E and write "VOID enenath the writen "VOID" write in the date of change if included in an electronic medical record, follow all voi	completion of a new o" across page if any I and re-sign.	POLST form POLST form		valid.
Ilnois Health Care Surrogate Act (755 ILCS 40/25) Priority ( 1. Patient's guardian of person 2. Patient's spouse or partner of a registered civil union 3. Adult children 4. Parents	5. Adult siblings 6. Adult grandchil 7. A close friend o 8. The patient's gu 9. The patient's te (2) of Section 2-10	f the patien uardian of th imporary cui of the Juve	ne estate stodian appointed under mile Court Act of 1987 if t	he court has
	entered an order (12) of Section 2-1		enile Court Act of 1987.	ubsection

OTHER ADVANCE DIRECTIVES: (check the EHR)

HEALTHCARE PROFESSIONAL WHO HELPED COMPLETE FORM

BASIC COMPLETION INSTRUCTIONS

WHEN TO REVIEW THE FORM

HOW TO REVOKE A COMPLETED FORM

**HCSA PRIORITY INFORMATION** 

## **Primary Medical Order Sections**

- A. If NO pulse: CPR wishes
  - Attempt resuscitation
  - Do Not Attempt resuscitation (DNAR)
- B. If pulse present: Care wishes
  - Full Treatment
  - Selective Treatment
  - Comfort-Focused Treatment
- C. Additional Orders & Instructions
- D. Medically Administered Nutrition
  - Acceptable
  - Trial Period
  - None

## Do **NOT** assume that the presence of a POLST form means DNAR



## **POLST '22 Section A Revisions**

A	ORDERS FOR PATIENT IN CARDIAC ARREST. Follow if patient has NO pulse.			
to Select	II I YES CPR. Attempt cardionulmonary resuscitation (CPR)   Itilize all	□ NO CPR: Do Not Attempt Resuscitation (DNAR).		

- ✓ Section A is required for form to be valid; ONLY one box can be marked.
  - If no box or both boxes are marked, form is invalid, and CPR should be initiated.
- ✓ The revision reinforces that this is a medical order that should be followed
  when the patient is in cardiac arrest.
- √ "CPR" used both with YES and NO signals a binary choice
- ✓ Term "attempt" included in both options manages expectations because CPR is often ineffective in saving the patient's life

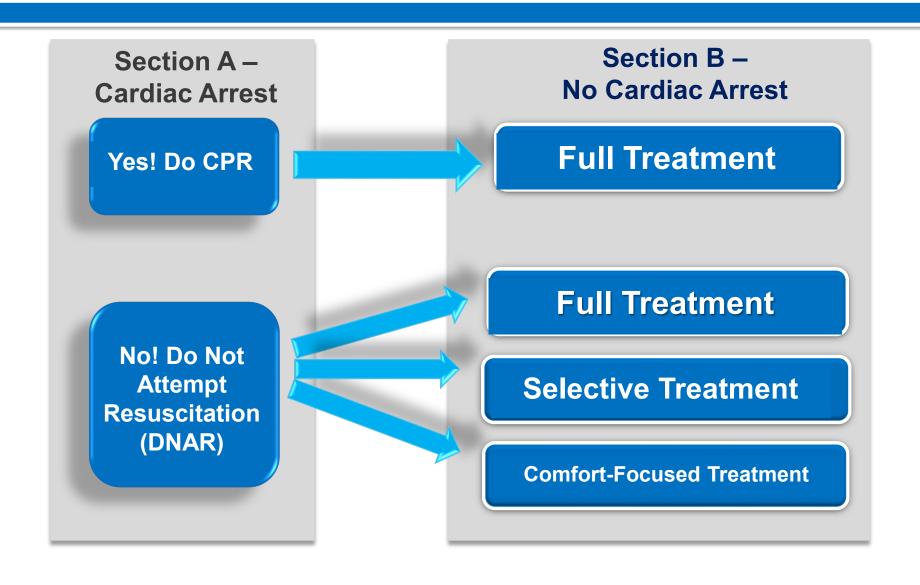


# Attempt CPR is the Default so... Why use the form to request CPR?

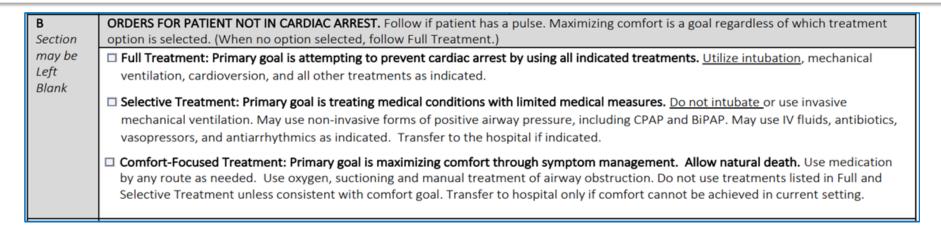
- Elderly and those with disabilities may fear they will not receive same emergency care as others
- May have created a POLST form marking Do Not Attempt Resuscitation (DNAR) box during a serious illness. May create a new form if health improves or they desire to reach a milestone moment; now selecting attempt CPR



## **Acceptable Options for a Valid Form**



## **POLST '22 Section B Revisions**



- ✓ Section B may be left blank; if completed ONLY one box should be marked.

  If no box marked = Full Treatment as default
- ✓ Orders when patient in crisis/quickly declining but has a pulse
  - Instructs maximizing comfort is a goal regardless of which choice selected
  - Differentiates each option by stating primary goal first



## **Section B Summary**

## Just because there is a POLST form present and valid, it DOES NOT MEAN "Don't Treat"

- ✓ All patients receive comfort-focused treatment regardless of selection in Section B.
- ✓ If any doubt about form validity or if questions, EMS can call medical control and ask for clarification from a physician.
- ✓ Transporting patients:
  - Consult hospice nurse if applicable and feasible.
  - First responders are sometimes unable to make patients comfortable at home, so transfer to hospital is needed.

Practitioner Orders for Life-Sustaining Treatment

 Make sure a copy of the POLST form goes with the patient when transported whether from a facility, a hospital <u>or home.</u>

## **POLST '22 Section C Revisions**

С	Additional Orders or Instructions. These orders are in addition to those above (e.g., withhold blood products; no dialysis). [EMS protocols
Section	may limit emergency responder ability to act on orders in this section.]
may be	
Left	
Blank	

#### Section C has changed from prior forms.

- ✓ Section C may be left blank
- ✓ Orders inserted by patient's Qualified Health Care Practitioner (QHCP) indicate orders/instructions in addition to Section B orders
  - Treatments needed in a medical emergency outside of the hospital setting or before a provider can consult with a substitute decision-maker
  - Examples:
    - Use of pain medications and antiemetics but no cardiac medications No defibrillation, no oral airways or nasal airways IV fluid for hydration only
- ✓ EMS protocol may dictate EMS ability to follow Section C orders



## **POLST '22 Section E Revisions**

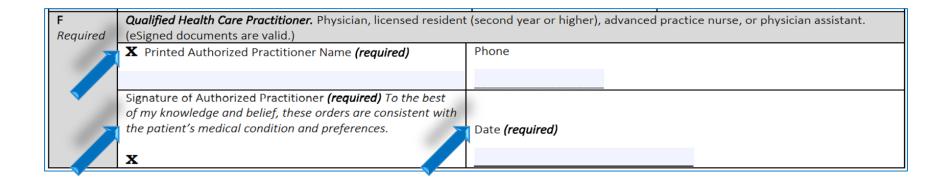
E	Signature of Patient or Legal Representative. (eSigned documents are valid.)					
Required	X Printed Name (required)		ate			
7		_				
	Signature ( <i>required</i> ) I have discussed treatment options and goals for care with a health care professional. If signing as legal representative to the best of my knowledge and belief, the treatments selected are consistent with the patient's preferences.					
	Relationship of Signee to Patient:	☐ Agent under Power of	☐ Health care surrogate decision maker			
	□ Patient	Attorney for Health Care	(See Page 2 for priority list)			
	☐ Parent of minor					

## Section E is now for "Signature of Patient or Legal Representative" (formerly Section D)

- ✓ Signer attests to statement, prints and signs their name Required.
- ✓ Electronically signed document by patient or legal representative acceptable
- ✓ "Signature of Witness to Consent" field removed per 2022 amendment to Illinois Health Care Surrogate Act.



## POLST '22 Section F - NEW



- ✓ "Qualified Health Care Practitioner" (QHCP)
- ✓ Printed Name of QHCP, Signature of QHCP, Date QHCP signed Required.
- ✓ Electronically signed document by QHCP acceptable.



# Applying POLST Forms in the Field

## Requirements for a Valid POLST Form

# THE SIGNATURE OF A "WITNESS TO CONSENT" IS NO LONGER PART OF THE IDPH POLST FORM.

## Requirements for a Valid POLST Form

### REQUIRED

Patient Identifying Information

#### Section A

#### 2 Signatures:

- 1) Patient or legal substitute decision-maker
- 2) Qualified Health Care Practitioner

Date of Practitioner Signature

### NOT REQUIRED

All other information fields

All indicated treatment used where a decision is unspecified

Pink paper recommended to enhance visibility, but color does not affect validity of form

## Valid POLST Forms

- ✓ Properly executed prior versions of the IDPH Uniform DNR or the DNR/POLST Advance Directive are still valid. Most recently dated is followed.
- ✓ Photocopies or FAX of forms are valid.
- ✓ Picture of POLST form on electronic device is valid.
- ✓ Verbal/Phone:
  - Patient or legal representative verbal/phone consent acceptable
  - Verbal/phone orders by QHCP acceptable with a follow-up signature in accordance with facility/institutional policy

Each health care facility may have different policies on whether copies of DNR or POLST orders completed on a form other than an IDPH Uniform POLST Form are accepted as valid. It is advisable to check with a health care facility regarding its DNR or POLST policy.



## Who can revoke POLST orders?

- Patient, if able to make their own medical decisions, can revoke a POLST at any time
  - A POAHC/surrogate should generally not overturn decisions made, documented, and signed by a patient
- POAHC/Surrogate revocation may take time for EMS/firstresponders to resolve
  - If any doubt or dispute, call OLMC right away
  - Start treatment while trying to sort this out or talking with Medical Control.
  - Don't withhold non-invasive treatment to determine the proper course of action.
     (BVM, oxygen, CPR, etc.)
- EMS responders are legally protected if they follow orders on a valid form in good faith



## What if a POAHC or Surrogate disputes a valid POLST order to which they previously consented?

# Determine if person disputing order is the original consenting POAHC or surrogate

- If yes: The POAHC/surrogate may change the order and/or care wishes
- If no: Follow orders on the POLST form; contact On-Line Medical Control for further direction



## Legal Risk for EMS Following POLST Form

"A health care professional who in good faith complies with a do-not-resuscitate order made in accordance with this Act is not, as a result of that compliance, subject to any criminal or civil liability, except for willful and wanton misconduct, and may not be found to have committed an act of unprofessional conduct."

## Illinois Health Care Surrogate Act



## Document, Document, Document

- Where POLST form was found
- A call Medical Control
  - Time of call
  - Who first-responder talked with
  - What orders were given
- People present at the scene (family, bystanders, etc.)
- Discussion with family/others



## **QUESTION & ANSWER**

## Let's Review

## **Check for understanding**

An unconscious adult presents in bed at home. The patient is struggling to breathe and has a weak pulse. An IDPH POLST form is on the fridge. What part of the form is most relevant right now?

- A. Section A: Has the patient marked DNAR?
- B. Section B: How aggressively does the patient want to be treated?
- C. Section D: Has the patient consented to artificial nutrition?



## Answer

Answer is B. Because the patient still has a pulse, section A does not apply now.

Section D discusses medically administered nutrition and is not immediately relevant here.



## **Check for understanding**

You are called to an emergency in a person's home and find a man lying in his own bed. He has no pulse.

The neighbor has already started CPR. The IDPH POLST form is on the fridge. What instructions are you looking for?

- A. Section A: has the patient marked DNAR?
- B. Section B: how aggressively does the patient want to be treated?
- C. Section D: has the patient consented to artificial nutrition?



## **Answer**

Answer is A. Patient does not have a pulse so sections B and D would not apply now.

If the neighbor is not a healthcare provider, they would not be expected to know about or follow the POLST form. If the neighbor has not restored breathing or a pulse, the EMS provider would still follow the POLST instructions under section A.



## **Check for understanding**

A patient presents in cardiac arrest and his wife provides two forms, one earlier IDPH DNR Advance Directive/POLST form, dated 3/16/15 and one revised IDPH POLST form dated 3/27/2019. The options chosen on the two forms conflict. What should you do?

- A. Provide the more aggressive treatment indicated, just in case.
- B. Ask the patient's wife to resolve the difference between the forms.
- C. Provide the treatment indicated in the most recently dated POLST form.



## **Answer**

Answer is C. Provide the treatment indicated in the most recently dated POLST form.

Newest valid form voids past forms. Follow instructions on form with most recent date and all required elements.



## **Check for understanding**

An unconscious female presents on the floor at home. The patient is having a seizure and has a pulse. The patient's husband shows you her IDPH Uniform POLST form where "Yes CPR" is selected in Section A, and Comfort-Focused Care is selected in Section B. What should you do?

- A. Provide Full Treatment as indicated and within your scope of practice.
- B. Provide Comfort-Focused Treatment only.
- C. Contacting OLMC for assistance before doing anything.



## **Answer**

A person who choses "Yes CPR" in Section A of IDPH Uniform POLST form will receive all medically indicated treatments in a pre-arrest emergency, i.e. Full Treatment in Section B, even if they chose Comfort Focused Treatment or Selective Treatment on the form.

A patient wanting to have CPR when in cardiac arrest will have the highest chance of survival if cardiac arrest is prevented by any means in the first place. Therefore, it would not make sense to provide only comfort-focused treatment up until a person goes arrests and then provide CPR.



## Resources



Practitioner Orders for Life-Sustaining Treatment

For POLST Illinois information: polstillinois@gmail.com www.polstil.org

National POLST Program www.polst.org